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!*Status:	Completed	, i
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From: Sent: Fo: Subject:	Friday, September 21, wholesale.metrics.cha roger.wieland@verizor katherine.a.ohara@ve NCAM; Pappalardo,Fr GWARDELL@cablevis Comm.com; jsulliva@owadavis@mintz.com; kimberly.wild@wcom.centrella@bpu.state.nj.us	nge.control@verizon.con.com; robert.j.graves@rizon.com; Bloss,Josepederick C - LGA; terencision.com; Imaese@cabcovad.com; dmjanas@richard.d.powell@xo.cocom; bryan.green@wcoj.us; corcoran@bpu.sta	om; deborah.a.webster-grock)verizon.com; richard.t.mcdo h R (Joe) - NCAM: Batista-h	onald@verizon.com larding,Pauline - @Conectiv- m; t.com; t; nj.us;
	Metric Change			
Title of	Data Calculation Correction to correct the Flow Through Indicator OR-5-01, OR-5-02 and OR-5-03 for C2C	Document No.: 		
Month in Production:	İ	Date:	<u> </u>	·
Data Month(s) Affected:	August 2001	+	All	1
Change Type:	Data Calculation Correction	State:	New Jersey	
Domains Involved:	Ordering	Report Type:	Carrier to Carrier	·
Metrics Affected:	NJ, PA, VA: OR-5-01, OR-5-02. NJ, VA: OR5-03	Mode of Entry: 	Resale and UNE 	1

Business Reason:

| Recent analysis has revealed that a number of orders initially marked | as eligible for Flow Through had the Flowthrough Indicator change to | "N" (No) even though they did flow through and the appropriate | electronic confirmation notices were provided to the CLECs. These | orders are included in the denominator but are erroneously excluded | from the numerator thus reducing the performance results.

| Additional Information: (You can include attachments or doclinks to | Supporting Materials here{i.e. Guideline Documents, Related Change | Requests, etc.}.

*Status:	Scheduled	
	+	-

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| Requests, etc. }.

wholesale.metrics.change.control@verizon.com Monday, September 24, 2001 9:03 PM wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com; richard.t.mcdonald@verizon.com; richard.t.mcdonald@verizon.com; richard.t.mcdonald@verizon.com; Bloss, Joseph R (Joe) - NCAM; Batista-Harding, Pa NCAM; Pappalardo, Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; brett.cameron@Conective Comm.com; jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.com; chana.s.wilkerson@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us; artale@bpu.state.nj.us Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02189-Ord				cdonald@verizon.com; a-Harding,Pauline - on@Conectiv- com; rint.com; hms.net; te.nj.us;
	Metric Change		 	
 Title of	Data Calculation Correction to correct the Flow Through Indicator OR-5-01, OR-5-02 and OR-5-03 for C2C	+	+	
First Data Month in Production:	August 2001	Scheduled Filing Date:	September 25, 2001	1
Data Month(s)	August 2001	Products Affected:	All	
	Data Calculation Correction			!
Involved:	Ordering	Report Type:	Carrier to Carrier	
 Metrics Affected: 	NJ, PA, VA: OR-5-01, OR-5-02. NJ, VA: OR5-03	Mode of Entry:	Resale and UNE	
	on:		 	,
Recent analys as eligible f "N" (No) even electronic co orders are in	is has revealed that a or Flow Through had the though they did flow infirmation notices were cluded in the denominal trator thus reducing the	e Flowthrough Ind through and the a e provided to the tor but are erron	icator change to ppropriate CLECs. These eously excluded	
Additional In	formation: (You can in terials here{i.e. Guid			

*Status:	Completed	1
	<u> </u>	!

From: Sent: To:

wholesale.metrics.change.control@verizon.com Wednesday, September 19, 2001 9:02 PM Wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@veroger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald@vekatherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) - NCAM; Batista-Harding,PNCAM; Pappalardo,Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; Michael.Croce@conectcomm.com; jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.com; kimberly.wild@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us; artale@bpu.state.nj.us Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02271-N			onald@verizon.com Harding,Pauline - e@conectiv- m; nt.com; et; nj.us;	
	Metric Change (
 Title of Change:	Data Calculation Correction to ensure positive reporting of the NP-6-01 ASCII	+ Document No.: 	+	- \
First Data Month in Production:	September 2001	+ Scheduled Filing Date: 	October 25, 2001 	-
Affected:	April 2001, June	Products Affected:	All	-
 Change Type:	Process Improvement Change	1	1	- (
1	Network Perf.	+ Report Type: 	•	-
 Metrics Affected:	NP-6-01	 Mode of Entry: 	+ All 	- i
	+	+	+- 	- [
Business Reaso	on:		 	
The data repor	arterly performance reter for NP-6-01 inadverse for Retail performance	ertently used the		
	ormation: (You can incerials here(i.e. Guide).			
	Scheduled			

From: Sent: To: Subject:	wholesale.metrics.change.control@verizon.com Tuesday, September 25, 2001 9:03 PM wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal roger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) - NCAM; Batista-Hardi NCAM; Pappalardo,Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; brett.cameron@Co Comm.com; jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.cor chana.s.wilkerson@wcom.com; bryan.green@wcom.com; lconry@rhythms.ne centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us artale@bpu.state.nj.us Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-022			
 	Metric Change (
Title of	-+	Document No.: 	CCNJ2001-02271-Net 	
 First Data Month in Production:	September 2001 	+ Scheduled Filing Date: 		·-
Affected:	April 2001, June	Products Affected:	All	
Change Type:	Process Improvement Change	State: 	New Jersey 	
Domains Involved:	Network Perf.	Report Type:	Carrier to Carrier	·-
Affected:	NP-6-01	1		
The data repo Aggregate fil Additional In	uarterly performance reter for NP-6-01 inadve e for Retail performance formation: (You can interials here{i.e. Guide.}.	ertently used the ce	Affliate	
*Status:	+			

From:

Sent: To: Subject:	Friday, August 31, 2601 9:02 PM wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com roger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald@verizon.com Bloss, Joseph R (Joe) - NCAM; Batista-Harding, Pauline - NCAM; Pappalardo, Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; John.Citrolo@conectiv.com; mclancy@covad.com; dmjanas@mintz.com; ckiser@mintz.com wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.com; kimberly.wild@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us; artale@bpu.state.nj.us; Sylvia.L.Del.Vecchio@verizon.com Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02287-Bil			
			 1	
		Control Record	į	
 Title of Change:	Data Calculation Correction to Mid-Atlantic C2C BI-2 metric	Document No.:	+ CCNJ2001-02287-Bil 	-
First Data Month in Production:	August 2001 			- !
Data Month(s) Affected:	May 2001, July 2001	Products Affected:		-
Change Type:	Data Calculation Correction	1	1	-
	Billing	Report Type:		-
Affected:	BI-2 -	ľ		-
Business Reas The Billing R denominator (June 2001 dat This disparit flat results incorrectly s on time and t Additional In Supporting Ma Requests, etc	on: eformat System (BRS) to count of paper Carrier a month for the Timeli y became apparent since over time. Although counted, the Verizon Bill he timeliness metric we formation: (You can interials here(i.e. Guid.).	eam observed a di Bills distribute ness of Carrier B e a history of th observations ident ling system distr as unaffected.	sparity in the d) for the May and lill (BI-2) metric. lis metric produced lified were libuted all bills lor doclinks to Related Change	- 1
 *Status: 	Scheduled		į.	

wholesale.metrics.change.control@verizon.com

Reason for	
Retraction:	
<u>F</u>	
	+

From: Sent: To: Subject:	wholesale.metrics.change.control@verizon.com Wednesday, September 12, 2001 9:01 PM wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmaroger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonalcelloss, Joseph R (Joe) - NCAM; Batista-Harding, Pauline - NCAM; Pappalardo, LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cableJohn.Citrolo@conectiv.com; jsulliva@covad.com; dmjanas@mintz.com; ckisewadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.corkimberly.wild@wcom.com; bryan.green@wcom.com; Iconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-022			
	Metric Change	Control Record	1	
Change:	Data Calculation Correction to Mid-Atlantic C2C BI-2 metric	Document No.:	· · · · · · · · · · · · · · · · · · ·	
 First Data Month in Production:	-+	Scheduled Filing Date:	+	
Data Month(s) Affected:	May 2001, July 2001	Products Affected:		
Change Type:	Data Calculation Correction		+ New Jersey 	[
Domains Involved:	Billing	Report Type:	Carrier to Carrier	! !
Metrics Affected:	BI-2 	Mode of Entry:	All 	
denominator (0 June 2001 data This disparity flat results 0 incorrectly st on time and the Additional In:	eformat System (BRS) to count of paper Carrier a month for the Timeli y became apparent since over time. Although of tated, the Verizon Bill ne timeliness metric we formation: (You can in terials here{i.e. Guice.}.	Bills distributed ness of Carrier Base a history of the observations identaling system distrates unaffected.	d) for the May and all (BI-2) metric. It is metric produced if ied were all bills and all bills are doclinks to a Related Change	!
 *Status:	+			

From: Sent: To: wholesale.metrics.change.control@verizon.com

Friday, September 14, 2001 9:01 PM

wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com; roger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald@verizon.com; Bloss,Joseph R (Joe) - NCAM; Batista-Harding,Pauline - NCAM; Pappalardo,Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; John.Citrolo@conectiv.com; jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.poweli@xo.com; Cindy.Young@mail.sprint.com;

kimberly.wild@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us;

artale@bpu.state.nj.us

Subject:

Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02298-Mai

Metric Change Control Record				
 Title of Change: 	Data Calculation Correction to remove Dark Fiber from Maintenance Metrics		+	
First Data Month in Production:	September 2001	Scheduled Filing Date: 	October 25, 2001 	
Data Month(s) Affected:	September 2001	Products Affected:	EEL, IOF, Specials	
 Change Type: 	Data Calculation Correction	State:	New Jersey	
Domains Involved:	Maintenance	Report Type:	Carrier to Carrier	
Metrics Affected:	MR-2-01, MR-2-05, MR-4-01, MR-4-02, MR-4-04, MR-4-06, MR-4-07, MR-4-08, MR-5-01	Mode of Entry: 	UNE 	

| Business Reason:

To comply with the 5/17/2000 revision to the FCC UNE Remand order, Verizon began to offer Dark Fiber, where available, as an unbundled network element (UNE) to CLECs throughout the footprint. Dark Fiber is a continuous fiber optic strand in an existing in-place fiber optic cable sheath owned by Verizon. Dark fiber is not considered a UNE loop, EEL or IOF. Dark Fiber is a separate product that is not considered part of the 271 filing and not measured in Verizon's performance. Therefore, it should not be counted in the UNE loop or UNE Specials metrics.

Additional Information: (You can include attachments or doclinks to Supporting Materials here{i.e. Guideline Documents, Related Change Requests, etc.).

*Status:	Scheduled	!
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From: Sent: To:

wholesale.metrics.change.control@verizon.com Thursday, September 27, 2001 9:02 PM

wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com; roger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) - NCAM; Batista-Harding, Pauline -

NCAM, Pappalardo, Frederick C - LGA; terence.holm@atx.com;

GWARDELL@cablevision.com; Imaese@cablevision.com; brett.cameron@Conectiv-Comm.com; jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.com; chana.s.wilkerson@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us;

artale@bpu.state.ni.us

Subject:

Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02298-Mai

Metric Change Control Record			
Title of Change:	Data Calculation Correction to remove Dark Fiber from Maintenance Metrics		+ CCNJ2001-02298-Mai
First Data Month in Production:	September 2001	Scheduled Filing Date:	October 25, 2001
Data Month(s) Affected:	September 2001	Products Affected:	EEL, IOF, Specials
Change Type:	Data Calculation Correction	State:	New Jersey
Domains Involved:	Maintenance	Report Type:	Carrier to Carrier
Metrics Affected:	MR-2-01, MR-2-05, MR-4-01, MR-4-02, MR-4-04, MR-4-06, MR-4-07, MR-4-08, MR-5-01	Mode of Entry: 	UNE

| Business Reason:

I To comply with the 5/17/2000 revision to the FCC UNE Remand order, | Verizon began to offer Dark Fiber, where available, as an unbundled | network element (UNE) to CLECs throughout the footprint. Dark Fiber | is a continuous fiber optic strand in an existing in-place fiber optic| I cable sheath owned by Verizon. Dark fiber is not considered a UNE | loop, EEL or IOF. Dark Fiber is a separate product that is not considered part of the 271 filing and not measured in Verizon's | performance. Therefore, it should not be counted in the UNE loop or | UNE Specials metrics. 1-----

| Additional Information: (You can include attachments or doclinks to | Supporting Materials here{i.e. Guideline Documents, Related Change | Requests, etc. }.

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- *Status:	Completed	• • • • • • • • • • • • • • • • • • • •	
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From: Sent: To:

From: Sent: To: Subject:	t: Friday, September 14, 2001 9:01 PM wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com roger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald@verizon.com Bloss,Joseph R (Joe) - NCAM; Batista-Harding,Pauline - NCAM; Pappalardo,Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; John.Citrolo@conectiv.com; jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.com; kimberly.wild@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us; artale@bpu.state.nj.us			
	Metric Change	Control Record		
	Data Calculation Correction to Correctly identify IBZD circuits in metrics PR-6-01 and PR-6-03	Document No.:	 CCNJ2001-02329-Pro 	-
 First Data Month in Production:	August 2001 	Scheduled Filing Date:	September 25, 2001 	-
	August 2000, July 2001	Products Affected:	2 Wire Digital	-
Change Type:	Data Calculation Correction	State:	New Jersey	- I
Domains Involved:	Provisioning	Report Type:	Carrier to Carrier	-)
Metrics Affected:	PR-6-01, 6-03	Mode of Entry:	Resale 	-
score installa circuit data i inconsistency trouble report Additional In: Supporting Mat Requests, etc	ined in August 2001 th ation trouble reports for Retail and Resale results in non-scorin ts (I codes). formation: (You can in terials here{i.e. Guid	(I codes) contained 2-Wire Digital programmer of some repeat declude attachments deline Documents,	ed inconsistent oducts. This installation	
	Scheduled		 	

From: Sent: To:

From: Sent: To: Subject:	Monday, September 1 wholesale.metrics.cha roger.wieland@verizo katherine.a.ohara@ve NCAM; Pappalardo,Fr GWARDELL@cablevi jsulliva@covad.com; orichard.d.powell@xo.cb	ange.control@verizon.co n.com; robert.j.graves@ erizon.com; Bloss,Josep rederick C - LGA; tereno sion.com; Imaese@cab dmjanas@mintz.com; ck com; Cindy.Young@mai com; Iconry@rhythms.ne	om; deborah.a.webster-gro everizon.com; richard.t.mc h R (Joe) - NCAM; Batista	donald@verizon.com; i-Harding,Pauline - @conectiv.com; @mintz.com; @wcom.com;
	-	Control Record		
Title of Change: 	Data Calculation Correction to Correctly identify IBZD circuits in metrics PR-6-01 and PR-6-03	Document No.:	l .	
First Data Month in Production:	August 2001 	Scheduled Filing Date:	September 25, 2001	.
Data Month(s) Affected:	August 2000, July 2001	Products Affected:	2 Wire Digital	
	Data Calculation Correction	State:	New Jersey	!
Domains Involved:	Provisioning	Report Type:	Carrier to Carrier 	
Metrics Affected:	PR-6-01, 6-03	Mode of Entry:	Resale	
	+	+	, 	(
Business Reaso	n:			
score installa circuit data f	ned in August 2001 th tion trouble reports or Retail and Resale results in non-scorin s (I codes).	(I codes) containe 2-Wire Digital pro	ed inconsistent	
	ormation: (You can in erials here(i.e. Guid			
 *Status:	Completed		- -	

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From:		
Sent:		

wholesale.metrics.change.control@verizon.com

Monday, September 17, 2001 9:01 PM

wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com; wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com; roger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) - NCAM; Batista-Harding,Pauline - NCAM; Pappalardo,Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; John.Citrolo@conectiv.com; jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.com; kimberly.wild@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us; artale@bpu.state.nj.us

Subject:

To:

	Metric Change Control Record			
 Title of Change: 	Data Calculation Correction for Stand Alone Directory Listings for C2C Ordering metrics.		+ CCNJ2001-02404-Ord 	
First Data Month in Production:		Scheduled Filing Date:	September 25, 2001 	
Data Month(s) Affected:	June 2000, July 2001	Products Affected:	Directory Listings	
Change Type:	Data Calculation Correction	State:	New Jersey	
Domains Involved:	Ordering	Report Type:	Carrier to Carrier	
Metrics Affected: 	North States: OR-1-01,02,03,04,05,06 OR-2-01,02,03,04,05,06 OR-5-01,02,03 South States: OR-1-01,02,03,04,05,06,07,08,09,10 OR-2-01,02,03,04,05,06,07,08,09,10 OR-5-01,02,03,04,05,06,07,08,09,10	 	UNE 	

Business Reason:
Investigation has revealed that the categorization of stand alone directory listings for certain request types has not been accurate. The listings are being incorrectly omitted from the UNE OR metrics. This issue was identified with the June 2001 system release which replaced DCAS with Request Manager in certain Verizon locations. Request Manager did not contain the same categorization functionality for stand alone directory listings as DCAS. This issue has affected Request Manager transactions since inception.
Additional Information: (You can include attachments or doclinks to Supporting Materials here (i.e. Guideline Documents, Related Change Requests, etc.).

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*Status:	Scheduled
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From:		
Sent:		

wholesale.metrics.change.control@verizon.com

Tuesday, September 18, 2001 9:01 PM

wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com; roger.wieland@verizon.com; robert.j.graves@verizon.com; richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) - NCAM; Batista-Harding, Pauline - NCAM; Pappalardo, Frederick C - LGA; terence.holm@atx.com; GWARDELL@cablevision.com; Imaese@cablevision.com; John.Citrolo@conectiv.com;

jsulliva@covad.com; dmjanas@mintz.com; ckiser@mintz.com; wadavis@mintz.com; richard.d.powell@xo.com; Cindy.Young@mail.sprint.com; kimberly.wild@wcom.com; bryan.green@wcom.com; lconry@rhythms.net; centrella@bpu.state.nj.us;

corcoran@bpu.state.nj.us; chappa@bpu.state.nj.us; artale@bpu.state.nj.us

Subject:

To:

Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02404-Ord

	Metric Change Control Record		!
	Metric Change Control Record		
Title of Change:	Data Calculation Correction for Stand Alone Directory Listings for C2C Ordering metrics.	,	+
First Data Month in Production:		Scheduled Filing Date:	September 25, 2001
Data Month(s) Affected:	June 2000, July 2001	Products Affected:	Directory Listings
Change Type:	Data Calculation Correction	State:	New Jersey
Domains Involved:	Ordering	Report Type:	Carrier to Carrier
Metrics Affected:	North States: OR-1-01,02,03,04,05,06 OR-2-01,02,03,04,05,06 OR-5-01,02,03 South States: OR-1-01,02,03,04,05,06,07,08,09,10 OR-2-01,02,03,04,05,06,07,08,09,10 OR-5-01,02,03,04,05,06,07,08,09,10	 	UNE - - - - -

I Investigation has revealed that the categorization of stand alone | directory listings for certain request types has not been accurate. ! The listings are being incorrectly omitted from the UNE OR metrics. This issue was identified with the June 2001 system release which | replaced DCAS with Request Manager in certain Verizon locations. Request Manager did not contain the same categorization functionality | for stand alone directory listings as DCAS. This issue has affected | Request Manager transactions since inception. Additional Information: (You can include attachments or doclinks to Supporting Materials here{i.e. Guideline Documents, Related Change | Requests, etc. | .

 *Status:	Completed
	+

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